

## LIST OF SUB-PROCESSORS

### 1. Infrastructure Sub-Processors

ForceManager may use the following Sub-Processors to host Client's data or provide other infrastructure necessary for the provision of our services. By accepting this Data Processing Agreement, you agree that all of these Sub-Processors may access the personal data for which you are responsible:

LEGAL ENTITY NAME AND REGISTERED ADDRESS	NATURE AND PURPOSE OF PROCESSING	CATEGORY OF DATA	DATA LOCATION	ADDITIONAL INFORMATION (PRIVACY POLICY)	ADEQUACY
<b>ACKCENT CYBERSECURITY S.L.</b> Plaça Catalunya 1, 3ºD 08002, Barcelona Spain	Cybersecurity services	Security logs (may contain Customer/User personal data)	EU	<a href="https://ackcent.com/privacy-policy/">https://ackcent.com/privacy-policy/</a>	Data Processor Agreement
<b>AMAZON WEB SERVICES EMEA SARL</b> 38, Avenue John F. Kennedy L-1855 Luxemburg	Secure cloud infrastructure and storage	All data processed by ForceManager as processor	EU	<a href="https://aws.amazon.com/privacy/?nc1=h_ls">https://aws.amazon.com/privacy/?nc1=h_ls</a>	Data Processor Agreement EU-U.S. Data Privacy Framework: Active
<b>APPLE, INC</b> 1 Infinite Loop MS 301-1TEV Cupertino, CA, 95014, USA	Geographic location services	All data processed by ForceManager as processor	EU	<a href="https://www.apple.com/legal/privacy/en-ww/">https://www.apple.com/legal/privacy/en-ww/</a>	SCC
<b>DATADOG, INC.</b> 620 8th Ave 45th Floor New York Times Bldg New York, NY 10018 USA	Cloud monitorization of infrastructure and applications	Security logs (may contain Customer/User personal data) and technical identifiers	US / EU	<a href="https://www.datadoghq.com/security/?tab=data-protection">https://www.datadoghq.com/security/?tab=data-protection</a>	Data Processor Agreement
<b>HUBSPOT IRELAND LTD</b> One Dockland Central, Guild Street, Dublin 1, Co. Dublin Ireland	Marketing and External communication	Professional contact details (name of contact person, email, telephone and/or address)	EU	<a href="https://legal.hubspot.com/privacy-policy">https://legal.hubspot.com/privacy-policy</a>	Data Processor Agreement
<b>INTERCOM R&amp;D UNLIMITED COMPANY</b> 2nd Floor, Stephen Court, 18-21 St. Stephen's Green Dublin 2 Ireland	Servicios de atención al cliente (comunicación y soporte a los Usuarios)	Professional contact details (name of contact person, professional telephone)	EU	<a href="https://www.intercom.com/es/legal/security-policy">https://www.intercom.com/es/legal/security-policy</a>	Data Processor Agreement
<b>MIXPANEL, INC.</b> One Front Street Floor 28 San Francisco, CA 94111 USA	Analysis of use, marketing	Company name Name of the contact person IP address, device identification, "cookie" information, type of browser and/or device used to access our Services, user's website visitor number, statistics on the pages displayed	EU / USA	<a href="https://mixpanel.com/legal/privacy-policy/">https://mixpanel.com/legal/privacy-policy/</a>	Data Processor Agreement SCC EU-U.S. Data Privacy Framework: Active
<b>SATISMETER s.r.o.</b> Česká 1113/1, Prague 5, 15800 Czech Republic	Product analysis	Email	EU	<a href="https://www.satismeter.com/privacy-policy/">https://www.satismeter.com/privacy-policy/</a>	Data Processor Agreement
<b>TOTANGO LTD.</b> 1 Twin Dolphin Dr. Redwood City, CA 94065	Customer support services	Professional contact details (name of contact person, email,	EU / USA	<a href="https://www.totango.com/privacy-policy?">https://www.totango.com/privacy-policy?</a>	Data Processor Agreement

USA		telephone and/or address)			
<b>ZENDESK, INC.</b> 989 Market St San Francisco, CA 94103 USA	Customer service and external communication	Professional contact details (name of contact person, email, professional telephone and/or address)	EU / U Professional contact details (name of contact person, email, telephone and/or address)SA	<a href="https://www.zendesk.com/company/privacy-and-data-protection/">https://www.zendesk.com/company/privacy-and-data-protection/</a>	Data Processor Agreement EU-U.S. Data Privacy Framework: Active

## 2. Sub-Processors of specific features and integrations

Some of ForcerManager’s features and integrations require the collaboration of additional Sub-Processors who can process Client/User data. With the activation of the corresponding features and integrations, the Client accepts that the aforementioned Sub-Processors can access the personal data for which Client is responsible:

LEGAL ENTITY NAME AND REGISTERED ADDRESS	NATURE AND PURPOSE OF PROCESSING	CATEGORY OF DATA	DATA LOCATION	ADDITIONAL INFORMATION (PRIVACY POLICY)	ADEQUACY
<b>GOOGLE IRELAND LIMITED</b> Gordon House, Barrow Street Dublin 4 Ireland	Geolocation services	Customer/User location data (addresses in documents)	EU	<a href="https://policies.google.com/privacy?hl=en-US">https://policies.google.com/privacy?hl=en-US</a>  Google Maps/Google Earth Additional Terms of Service: <a href="https://maps.google.com/help/terms_maps.html">https://maps.google.com/help/terms_maps.html</a>	Data Processor Agreement
<b>HERE Global B.V. (HEREMAPS)</b> Kennedyplein 222-226, 5611 ZT Eindhoven, The Netherland	Geolocation services for user check-in and check-out	Customer/User location data (addresses in documents)	EU	<a href="https://legal.here.com/en-gb/privacy">https://legal.here.com/en-gb/privacy</a>	Data Processor Agreement
<b>THE ROCKET SCIENCE GROUP, LLC (Intuit! – formerly MAILCHIMP)</b> 675 Ponce de Leon Ave NE Suite 5000 Atlanta, GA 30308 USA	Marketing services	Professional contact details (name of contact person, email)	USA	<a href="https://www.intuit.com/privacy/statement/updates/">https://www.intuit.com/privacy/statement/updates/</a>	Data Processor Agreement  SCC  EU-U.S. Data Privacy Framework: Active
<b>MAKE (formerly INTEGROMAT)</b> Celonis, Inc. One World Trade Center, 87th Floor, New York, NY, 10007 USA	Integration services	Business data (company name)  Data from communications and transactions  Usage data related to the application  Device and browser data	USA	<a href="https://www.make.com/en/privacy-notice">https://www.make.com/en/privacy-notice</a>	Data Processor Agreement  SCC

<b>META PLATFORMS IREL AND LIMITED</b> 4 Grand Canal Square Grand Canal Harbour Dublin 2 662881 Ireland	Conversation functionality (connecting a WhatsApp Business account with the chat inbox)	Phone number Message content	EU/USA	<a href="https://developers.facebook.com/docs/whatsapp/cloud-api/overview/data-privacy-and-security">https://developers.facebook.com/docs/whatsapp/cloud-api/overview/data-privacy-and-security</a>	SCC EU-U.S. Data Privacy Framework: Active
<b>METABASE, INC.</b> 100 Pine Street, Suite 1250, San Francisco, CA 94111 USA	Self-service analysis (Business Intelligence Dashboard, adding and organizing data from ForceManager via API integration)	Professional contact details (name of contact person, email)	USA	<a href="https://www.metabase.com/privacy">https://www.metabase.com/privacy</a>	Data Processor Agreement SCC
<b>MICROSOFT CORPORATION</b> One Microsoft Way Redmond, WA, 98052-6399 USA	Integration with Microsoft Office (Email, Calendar, Teams) and Azure OpenAI/GPT API Integration	Contact emails Email content Documents attached to the e-mail	EU / USA	<a href="https://privacy.microsoft.com/en-us/privacystatement">https://privacy.microsoft.com/en-us/privacystatement</a>	Data Processor Agreement EU-U.S. Data Privacy Framework: Active
<b>NYLAS, INC.</b> 944 Market St, 8th Floor San Francisco, CA, 94102 USA	Email, calendar and contacts integrations  Functionality of synchronization of emails	Contact emails Email content Documents attached to the e-mail	EU / USA	<a href="https://www.nylas.com/privacy-policy/">https://www.nylas.com/privacy-policy/</a>	Data Processor Agreement
<b>OpenAI OpCo, LLC</b> 3180 18 <sup>th</sup> St., San Francisco, CA 94110 USA	GPT4 integration (integration via API, we do not use ChatGPT)  Functionality of summarization of emails	Email content Interaction content Any other information provided by the user.	USA	<a href="https://openai.com/policies/privacy-policy">https://openai.com/policies/privacy-policy</a>	Data Processor Agreement SCC
<b>SIGNATURIT SOLUTIONS, S.L.</b> Calle Ávila, 29 - 08005 Barcelona Spain	Electronic signature functionality	Professional contact details (name of contact person, email)	EU	<a href="https://www.signaturit.com/es/seguridad-proteccion-datos/">https://www.signaturit.com/es/seguridad-proteccion-datos/</a>	Data Processor Agreement
<b>STRIPE PAYMENTS EUROPE, LIMITED</b> The One Building 1, Lower Grand Canal St. Dublin 2 Ireland	Management of payments by credit card	Contact details (Customer name, email) Order details (amount, description, reference)	EU	<a href="https://stripe.com/es/privacy">https://stripe.com/es/privacy</a>	Data Processor Agreement
<b>ZAPIER, INC.</b> 548 Market St. #62411, San Francisco, CA 94104-5401 USA	Integration of data and tools (web service linking two or more applications available on your marketplace for workflow automation)	Professional contact details (name of contact person, email, telephone and/or address) Data contained in the information provided by the Customer/User Technical, device and connection information Cookies and other technological tracking indicators	EU / USA	<a href="https://zapier.com/privacy">https://zapier.com/privacy</a>	Data Processor Agreement SCC

<p><b>ZOOM VIDEO COMMUNICATIONS, INC.</b>  55 Almaden Blvd, 6th Floor San Jose, CA  USA</p>	<p>Video communication.</p>	<p>Professional contact details (name of contact person, email, telephone and/or address)  Data contained in the information that the Customer/User provides using meetings, webinars, messaging and collaboration features and the website  Technical, device and connection information  Cookies and other technological tracking indicators  Collaboration features and website.</p>	<p>EU / USA</p>	<p><a href="https://explore.zoom.us/es/privacy/">https://explore.zoom.us/es/privacy/</a></p>	<p>Data Processor Agreement</p>
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